

## Innovative forms of Quality Assurance for Innovative Programmes

Sir John Daniel & Stamenka Uvalić-Trumbić

### Our Topics

- Adapting QA to new needs
- CHEA/CIQG Quality Platform
- Guides to Quality in Online HE
- 7 International Quality Principles
- Combatting corruption in HE

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## Standard elements of quality assurance

 Regulations and guidelines produced by the QA agency



A self-evaluation prepared by the institution



 Appointment of a peer group to review the institution or programme, starting by reviewing the self-evaluation



## Standard elements of quality assurance

Site visits by the peer group



 Publication of the report or, in some cases, only the decision





The 'spread of the familiar'



Focus of QA is shifting

INPUTS
OUTPUTS & OUTCOMES

### From inputs to outputs





### Multi-lateral support



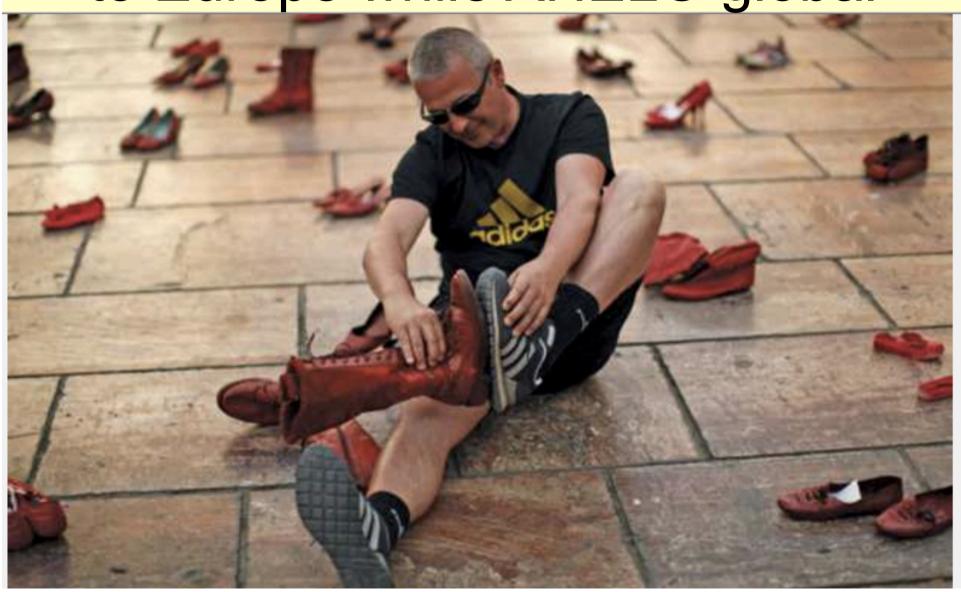
**AHELO** 



**CALOHEE** 

for the focus on learning outcomes

## CALOHEE: Measuring up: Limited to Europe while AHELO global



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### **CHEA Quality Platform**





Stamenka Uvalić-Trumbić

### What is the Quality Platform?

 An outcomes-based external review of alternative providers of higher education for their performance and quality

Can be used nationally or internationally

### QUALITY PLATFORM STANDARDS

- Are learning outcomes articulated and achieved?
- Do they meet post-secondary level standards?
- Can credits be transferred?
- Is transparent information available?

## CHILA Conneil for Higher Education Accreditation

CHEA International Quality Group CIOG

QUALITY **PLATFORM PROVIDER** 



Sent an application to CHEA to be a Quality Platform Pilot (June 2015)

Prepared a Self-Review and sent it to CHEA (September 2015)

A site visit conducted at DeTao using the Self-Review as basis (November 2015)

### Site-visit by peer review group





QUALITY PLATFORM PROVIDER

The Council for Higher Education Accreditation/ International Quality Group Acknowledges that:

### De 7ao Masters Academy Advanced Classes

Has fully met the required standards to become a CHEA/CIQG Quality Platform Provider 2016 - 2019

Signature CHEA/CIQG

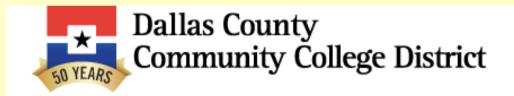
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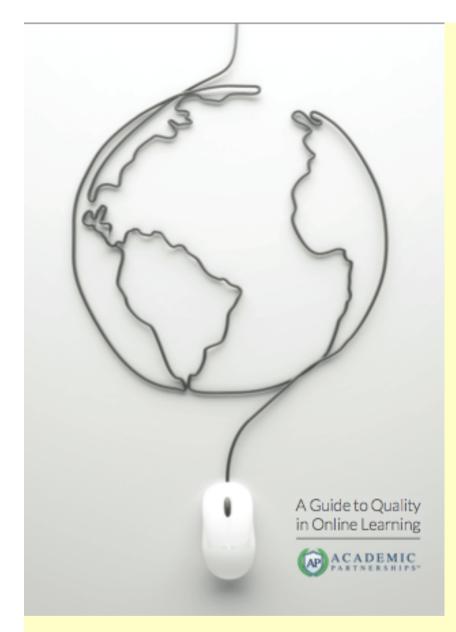
#### US DEPARTMENT OF EDUCATION





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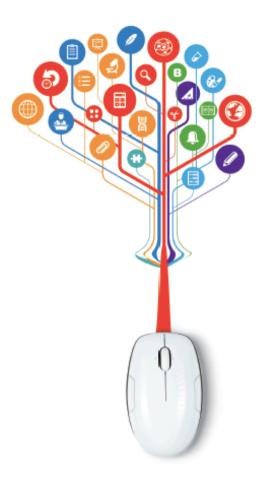
A Guide to Quality In Online Learning

Authors:
Neil Butcher & Merridy Wilson-Strydom





Editors: Stamenka Uvalić-Trumbić & Sir John Daniel



A Guide to Quality in Post-Traditional Online Higher Education



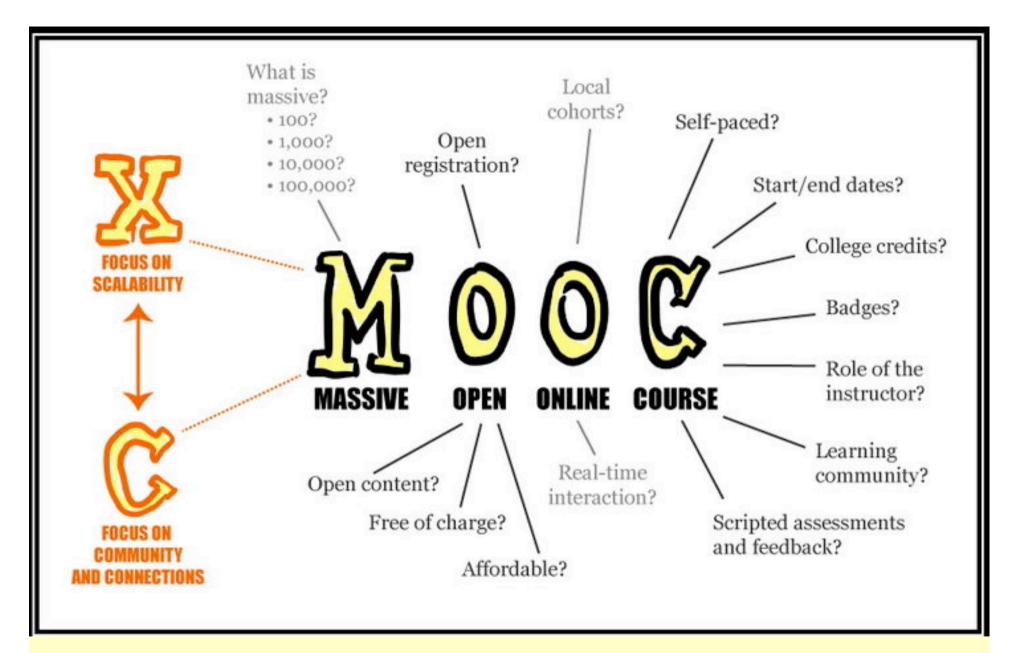
A Guide to Quality in Post-Traditional Online Higher Education

#### Authors: Neil Butcher & Sarah Hoosen

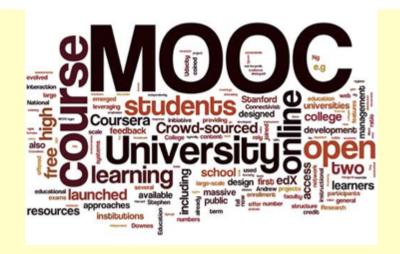




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### Meanings vary widely



QA of MOOCs: Bad news and good...

### Bad:

- skimpy approval procedures

### Good:

- favourable to innovation





## Making Sense of MOOCS

A Guide for Policy-Makers in Developing Countries





Gave valuable assistance which COL and UNESCO acknowledge gratefully

### European examples



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MOOQ

Home

Oualit

MOOQ
WE WILL MAKE MOOCS BETTER!

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Judith Eaton



Stamenka Uvalić-Trumbić

## CHEA/CIQG INTERNATIONAL QUALITY PRINCIPLES

- 1. Quality & higher education providers
- 2. Quality & students
- 3. Quality & society
- 4. Quality & government
- 5. Quality & accountability
- 6. Quality & QA & accreditation bodies
- 7. Quality & change

Available in English, Arabic, Chinese, French and Spanish @www.cheainternational.org

## The CIQG International **Quality Principles:** Toward a Shared **Understanding** of Quality Edited by Stamenka Uvalić-Trumbić CIQG Publication Series

## Essays on each of the seven

International Quality Principles

January 2016

Available in English and French

www.cheainternational.org

### The Seven International Quality Principles

Quality and higher education providers: Assuring and achieving quality in higher education is the primary responsibility of higher education providers and their staff.

**Quality and students:** The education provided to students must always be of high quality whatever the learning outcomes pursued.

**Quality and society:** The quality of higher education provision is judged by how well it meets the needs of society, engenders public confidence and sustains public trust.

### The Seven International Quality Principles

**Quality and government:** Governments have a role in encouraging and supporting quality higher education.

Quality and accountability: It is the responsibility of higher education providers and quality assurance and accreditation bodies to sustain a strong commitment to accountability and provide regular evidence of quality.

### The Seven International Quality Principles

Quality and the role of quality assurance and accreditation bodies: Quality assurance and accreditation bodies, working with higher education providers and their leadership, staff and students, are responsible for the implementation of processes, tools, benchmarks and measures of learning outcomes that help to create a shared understanding of quality.

**Quality and change:** Quality higher education needs to be flexible, creative and innovative; developing and evolving to meet students' needs, to justify the needs of society and to maintain diversity.

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### A MOOCs junkie (15 taken)



### My MOOCs (all from FutureLearn)

Future Learn

- The Mind is Flat (Warwick University)
- Talk the Talk (Open University)
- Start Writing Fiction (Open University)
- Challenging Wealth and Income Inequality (Open University)
- Childhood in the Digital Age (Open University)
- What is a Mind? (University of Cape Town)
- Empire: The Controversies of British Imperialism (Exeter U.)
- Logical and Critical Thinking (University of Auckland)
- Exploring English: Magna Carta (British Council)
- Basic Science: Understanding Numbers (Open University
- Strategies for Successful Ageing (Trinity College Dublin)
- Mindfulness & Wellbeing for Peak Performance (Monash U)
- Cybersecurity (Open University)
- Ageing Well: Falls (Newcastle University)
- Academic Integrity (University of Auckland)







### 2012



### Course x6002 Circuits and Electronics

2016













### Advisory Statement for Effective International Practice

Combatting Corruption and Enhancing Integrity: A Contemporary Challenge for the Quality and Credibility of Higher Education



United Nations Educational, Scientific and Cultural Organization





### Matrix of examples of effective preventive actions in higher education arrayed by stakeholders

Combatting corruption in student admissions and recruitment:	National Governments	Quality Assurance Agencies	HEIs	Faculty & Staff	Students	Press/ Civil Society	Employers & Professional Bodies
Observe enrollment limits set by govern- ments, professional bodies and HEIs.	Х	Х	Х			Х	Х
Publish criteria and procedures for the admission, progres- sion and certification of students.		Х	х	х		х	Х
Monitor behaviour of recruitment staff/agents for observance of HEI's requirements and the law.	Х	Х	Х	Х		Х	Х
Vet appointments to admissions offices and provide training and support to staff.			Х				

Fighting corruption in higher education boils down to a question of institutional will at all levels



Protection for whistleblowers



Not sweeping truth under the carpet

Fighting academic corruption

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**THANK YOU** 



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