

# The Internet and Education Conference Songjiang, 27 May 2016

### What is Quality?

Stamenka Uvalić-Trumbić DeTao Education Master & CHEA Senior Advisor

# What is Quality?





# 5 Questions

- 1. What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do rankings measure quality?

## 5 Questions

- 1. What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do Rankings measure quality?



Toward a Shared Understanding of Quality

Edited by Stamenka Uvalić-Trumbić





Publication with essays on each of the seven *Principles* – January 2016

Available in English and soon in Chinese @

# www.cheainternational.org

# CHEA/CIQG INTERNATIONAL QUALITY PRINCIPLES

Principle 1: Quality & higher education providers

"Assuring and achieving quality is the primary responsibility of higher education providers and their staff"

# CHEA/CIQG INTERNATIONAL QUALITY PRINCIPLES

- 1. Quality and higher education providers
- 2. Quality & students
- 3: Quality & society
- 4. Quality & government
- 5. Quality & accountability
- 6. Quality & QA & accreditation bodies
- 7. Quality & change

## 5 Questions

- What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do Rankings measure quality?

1. Regulations & guidelines by QA body



2. Self-evaluation by the institution



### 3. Appointment of peer review group



### 4. Site-visit by peer review group



5. Publication of the report/decision



## 5 Questions

- 1. What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do Rankings measure quality?

# From inputs to outputs



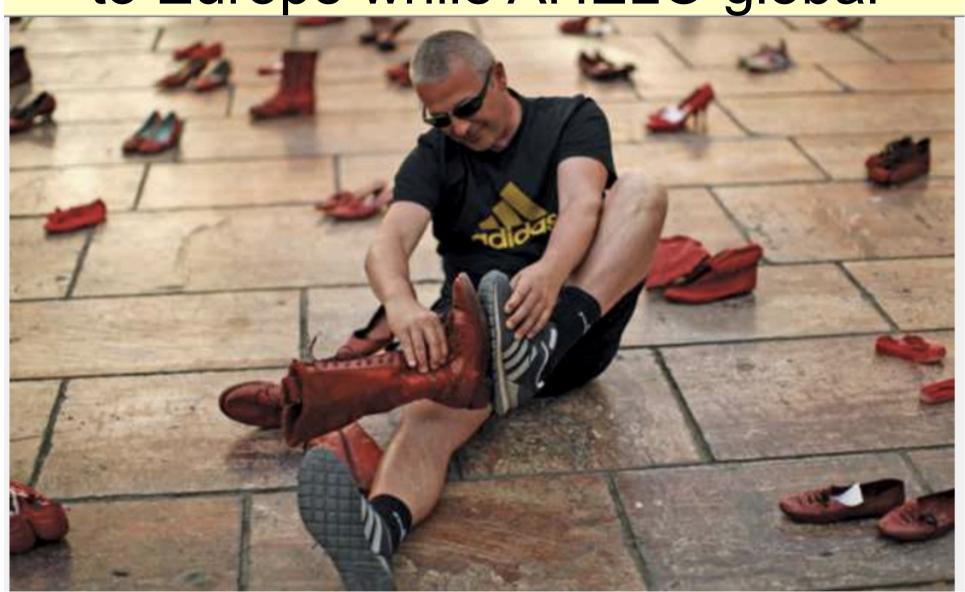


# Global Assessment of Higher **Education Learning Outcomes:**





# CALOHEE: Measuring up: Limited to Europe while AHELO global



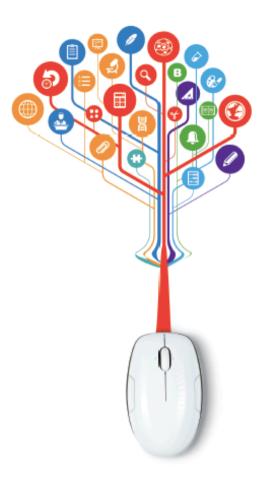
### Plan: 5 questions

- 1. What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do Rankings measure quality?

# POST-TRADITIONAL HIGHER EDUCATION



Private companies (DeTao) Online providers, MOOCs, etc.

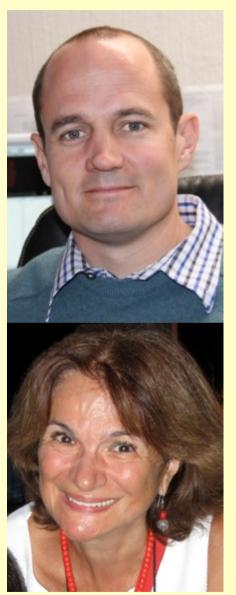


A Guide to Quality in Post-Traditional Online Higher Education



A Guide to Quality in Post-Traditional Online Higher Education

#### Authors: Neil Butcher & Sarah Hoosen





Editors: Stamenka Uvalić-Trumbić & Sir John Daniel



### Guide:

### Chinese version

A Guide to Quality in Post-Traditional Online Higher Education

#### 后传统在线高等教育质量指南

(中文版)

原版作者: 尼尔·布彻 萨拉·胡森

原版主编:涂维莉 约翰·丹尼尔爵士

翻 译 者: 刘占荣 石运志 常凤艳 韩艳辉

李晓贺 范蓉融

审校者:陈青





### **CHEA Quality Platform**







### What is the Quality Platform?

 An outcomes-based external review of alternative providers of higher education for their performance and quality

Can be used nationally or internationally

### QUALITY PLATFORM STANDARDS

- Are learning outcomes articulated and achieved?
- Do they meet post-secondary level standards?
- Can credits be transferred?
- Is transparent information available?



Send an application to CHEA to be a Quality Platform Pilot (June 2015)

Prepared a Self-Review and sent it to CHEA (September 2015)

A site visit conducted at DeTao using the Self-Review as basis (November 2015)



The expert team sent a report to CHEA with recommendations after the site visit (November 2015)

The Status of Quality Platform Provider was granted to DeTao Advanced Classes (December 2015)

A certificate of *Quality Platform Provider* was presented to DeTao at the CHEA Conference (26 January 2016)



QUALITY PLATFORM PROVIDER

The Council for Higher Education Accreditation/ International Quality Group Acknowledges that:

### De 7ao Masters Academy Advanced Classes

Has fully met the required standards to become a CHEA/CIQG Quality Platform Provider 2016 - 2019

Signature CHEA/CIQG

01/26/2016

Date



Sir John Daniel receives certificate on behalf of DeTao, Washington, Jan 2016







# QS World University Rankings by Subject 2015 - Art & Design



# 5 Questions

- 1. What is quality?
- 2. What is quality assurance?
- 3. How is quality assurance changing?
- 4. How to assess quality of new providers?
- 5. Do rankings measure quality?

### UNIVERSITY RANKINGS

 US News and World Report (beginning of 1980s – US only)

### Global Rankings:

- Academic Rankings of World Universities (ARWU) – 2003
- THE Rankings 2004
- ...and others followed







# TOPUNIVERSITIES

Worldwide university rankings, guides & events





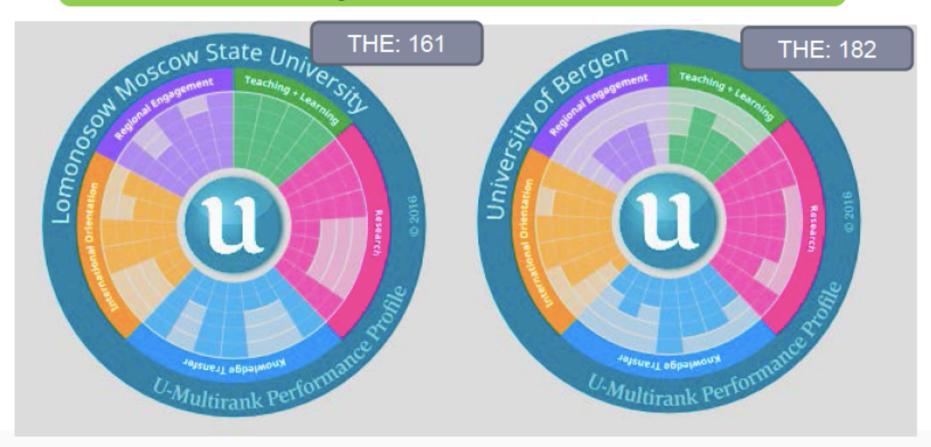
#### WHAT DO RANKINGS MEASURE?

- Research output
  - articles, citations, Nobel Prizes...
- Industry innovation/finance
- Internationalism
- Teaching quality (hard to measure?)

#### U-Multirank has learned these lessons



There are performance profiles, but there is no such thing as the best university in the world.



### Does being in the top 100 matter?



### Conclusion

- 1. QA processes around the world.
- 2. International quality principles.
- 3. Traditional & emerging trends.
- 4. Alternative QA methods.
- 5. Do rankings measure quality?



Stamenka Uvalic-Trumbic suvalictrumbic@gmail.com